

Shipping & Delivery Information

Fast, Reliable & Tracked Shipping – South Africa & Worldwide

At **RxHair**, we offer safe, affordable, and fast delivery both locally and internationally. Whether you're based in South Africa or anywhere else in the world, we ensure your package is dispatched on time and arrives at your doorstep with tracking and delivery confirmation.

Shipping Within South Africa

Free Shipping

- **Free delivery** on all orders over **R1500**

Ensure Fast Delivery

Please enter your **full and correct delivery address** during checkout for faster processing.

South Africa

- **Free deliveries** for orders over **R1500**
- **R120.00 flat-rate shipping** for orders under **R1500**
- Regional deliveries may take **up to 72 hours or more**, depending on the location

International Shipping (Worldwide)

- Delivery fee varies by region
- Signature required upon delivery

Shipping Delays & Responsibility

We are **not responsible for delays** due to:

- National or international holidays
- Natural disasters or extreme weather
- Courier-related issues

Please note that holidays are not counted as business days when estimating delivery times.

International Customers: Duties & Customs

For orders **outside South Africa**, please note:

- **Import duties, taxes, and customs fees** are not included in your purchase total
- These fees are your responsibility
- Contact your country's customs office for more info

Product Availability & Backorders

- Items marked as **Backorder** are temporarily out of stock but can still be purchased
- You will be placed on a **priority waitlist** and notified via email with an estimated delivery time

Policy Updates

RxHair reserves the right to change shipping policies and rates at any time. Please revisit this page for the latest updates.

Contact Us for Support

Address: 54 Inanda Road, Hillcrest, KwaZulu Natal, 3651

Phone: +27 82 789 2504

WhatsApp: +27 63 773 6775

Email: info@rxhair.co.za